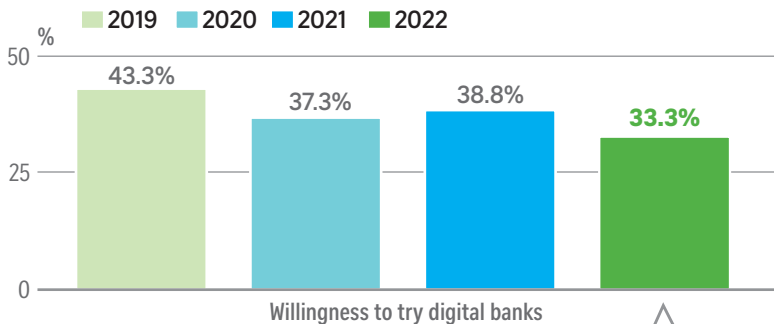
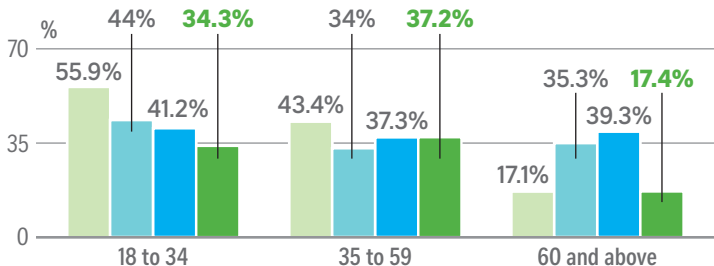


# Waning interest in digital banks



## By age group



NOTE: The figures are based on responses from bank customers.

Source: SMU INSTITUTE OF SERVICE EXCELLENCE  
STRAITS TIMES GRAPHICS