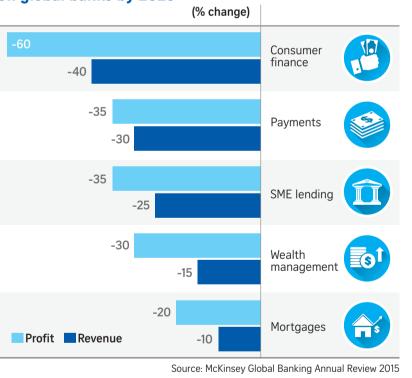
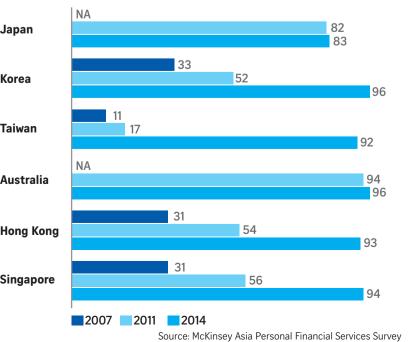


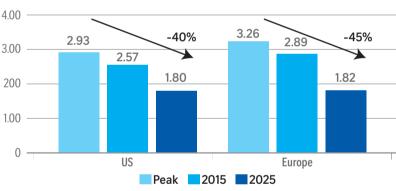
Estimated impact of fintech disruption on global banks by 2025



Asian consumers using online banking (%)

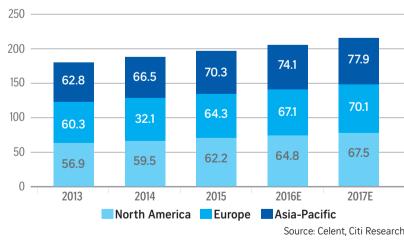


Estimated full-time staff reduction by US and European banks

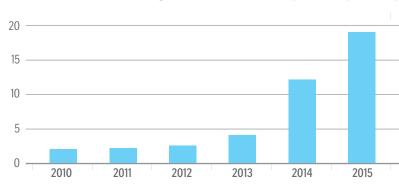


Source: European Central Bank, US Bureau of Labor, Citi Research

IT expenses of global banks (US\$bn)



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Source: Citi and CB Insights PHOTO: ISTOCKPHOTO STRAITS TIMES GRAPHICS