

Stringent social safeguards

Singapore Pools and Singapore Turf Club will have to implement stringent social safeguards to "contain and control the potential of remote gambling to cause harm", said the Ministry of Home Affairs.

The safeguards include:



A person must be at least 21 years old to open a player account.



Alerting the player when he exceeds 75 per cent of his expenditure limit.



Players must set daily spending and funding limits. Any increase in expenditure limits will take effect only on the next day, while cuts will kick in immediately.



Operators have to verify the identity and age of the player in person before accounts can be activated.



Advertisements and promotional activities to encourage people to engage in remote gambling are forbidden.



The National Council on Problem Gambling will conduct checks to ensure players are not on casino exclusion orders.



Gambling on credit is prohibited.



Displaying a time counter to indicate how long a player has been logged on.



Operators must implement a self-exclusion system and display responsible gambling messages.

Gambling helplines

The National Council on Problem Gambling
1800-6668-668
www.ncpg.org.sg

Blessed Grace Social Services
8428-6377
www.bgss.org.sg

One Hope Centre
6547-1011
www.onehopecentre.org