

Top 10 industries for complaints

2015		2016	
Industry	No. of complaints	Industry	No. of complaints
Cars	2,907	Cars	2,916
Electrical and electronics	1,668	Beauty	1,537
Beauty	1,664	Electrical and electronics	1,363
Contractors	1,447	Contractors	1,269
Furniture	1,237	Clubs	1,126
Travel	1,037	Furniture	1,109
Maid agencies	914	Mobile phones	822
Telecommunications	836	Maid agencies	680
Mobile phones	826	Telecommunications	640
Clubs	623	Travel	607

Source: CONSUMERS ASSOCIATION OF SINGAPORE STRAITS TIMES GRAPHICS