

How TADM helps workers

Tripartite Alliance for Dispute Management (TADM) will mediate disputes for more types of workers and provide additional support



Ms Tan

- Engineer
- Earns \$7,000 per month. Owed 1 month's salary
- Not covered by the Employment Act



1. She pays \$10 fee online to register her claim.*
2. TADM sets up a date, time and venue for mediation.
3. A fair and amicable settlement is reached. TADM can also help Ms Tan register the agreement with the State Courts.



Mr John

- Lost his job as a security guard
- Was earning \$1,600 a month, owed 2 months' overtime pay. Unable to find a new job
- Does not know exact amount he is owed



1. He makes an appointment online or in person. TADM officer links him up to the Employment and Employability Institute for job help and offers to refer him to a Social Service Office.
2. TADM officer helps determine amount owed for Mr John to register claim.**
3. TADM sets up a date, time and venue for mediation. Employer can't pay as the business has failed.
4. TADM guides Mr John to apply for the Short-Term Relief Fund to get up to \$1,000.
5. TADM issues a claim referral certificate for the Employment Claims Tribunals.***

NOTE:

*Claim limit for non-union members is \$20,000. Claims must be made within one year of the dispute, or six months of leaving the company.

**Low-wage workers can register their claim for free.

***After a judgment order is issued, TADM will monitor if payment is made. It can refer the case to the Manpower Ministry for enforcement if necessary.