

What happened

The North-South Line train disruption at the weekend was one of the worst to hit commuters since 2011, with services being affected for more than 20 hours. Staff from various agencies had to work through the night to put things right. The Straits Times takes a look at the events that played out over the last two days.



OCT 7, 2017, SATURDAY

Late afternoon

Torrential rain caused water to enter the MRT tunnel through the portal opening near Bishan MRT station, rising to more than 30cm.

5.30pm

Trains were stopped from travelling between Bishan and Toa Payoh after water was found in the tunnel.

5.55pm

A small fire was spotted by a train captain between Marina Bay and Raffles Place stations. The fire went out by itself.

7.07pm

The Singapore Civil Defence Force (SCDF) received a call from SMRT requesting assistance for a flooding situation in the tunnels between Braddell and Bishan stations.

Around 7.30pm

SMRT said North-South Line train services between Ang Mo Kio and Marina South Pier would not be available. Engineers were investigating both incidents on-site.

8.30pm

SCDF and PUB officers seen at Braddell MRT carrying hose reels into the station.

Around 9pm

Uber Singapore said it would temporarily suspend surge pricing and encourage more drivers to go online.

9.22pm

Train services between Newton and Marina South Pier restored.

10.45pm

SMRT said services between Ang Mo Kio and Newton would not be resumed on Saturday.

Saturday night to Sunday morning

In an "all-out, overnight effort" (left), SMRT worked with teams from SCDF, PUB and the Land Transport Authority (LTA) to pump out water from the tunnels between Bishan and Braddell stations.

OCT 8, 2017, SUNDAY



5.15am

Services between Ang Mo Kio and Newton stations remained down (above). SMRT advised commuters to seek alternative transport in a series of tweets.

6.09am

SMRT said it was striving to start service between Ang Mo Kio and Newton stations at 9am.

8.30am

SMRT said work to clear the water required more time, and it was unable to resume train services between Ang Mo Kio and Newton stations till further notice.

10.09am

SMRT said its engineering teams were working on cleaning, replacing and testing trackside equipment.



11am

SCDF said it completed its operations to pump out water from the tunnel.

1.50pm

Services on the North-South Line fully resumed.

5pm

LTA said preliminary investigations showed that a malfunction in the water pumping system near Bishan station had caused water to collect in the MRT tunnel.