

# Next-Generation Reporting Centre

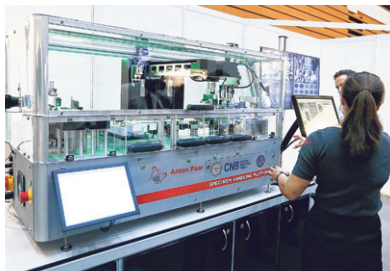
In a bid to improve efficiency, productivity and hygiene, the CNB's new urine sampling reporting centre will streamline all its processes into four largely automated stations.

## 1 Admin & Register Kiosk

- Self-service kiosks allow drug supervisees to perform routine tasks on their own (scheduling appointments, submitting MCs, updating their personal particulars)
- Appointment Booking System: allows drug supervisees to schedule urine test appointments remotely via computers, smartphones, or at the self-service kiosk at the reporting centre
- Regulates number of supervisees at reporting centre
- Paperless queue management system
- Accommodates walk-in, early and late arrival cases
- Adaptive web interface design

## 2 Authenticate & Label Kiosk

- Authenticates supervisee using smart card and fingerprint/facial biometric data
- Automates printing and pasting of labels on urine specimen bottles and test tubes



## 3 Specimen Handling Platform

- Eliminates all manual handling of urine specimens by automating transfer of specimens and uncapping and capping of bottles



## 4 Specimen Sealing Platform

- Automates entire packaging process of urine specimens to be sent to the Health Sciences Authority for confirmation testing – e-signature of identification labels, tightening of caps, printing and labelling of bottles, heat shrink wrapping