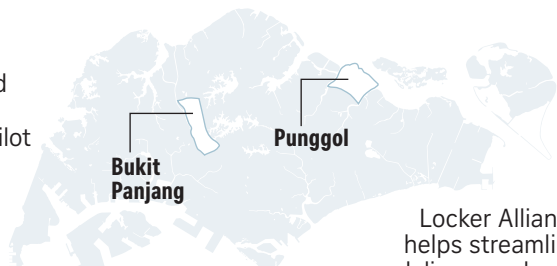


# Locker Alliance delivery model

Under this pilot initiative, e-commerce players will work on a single interoperable platform.

Islandwide locker deployment in residential areas and MRT stations/bus interchanges (The pilot will be implemented in Punggol and Bukit Panjang.)



Locker Alliance helps streamline delivery and cuts down on failed deliveries



Dr Janil Puthuchery, Senior Minister of State for Transport, and Communications and Information, at a demonstration during the Locker Alliance pilot launch yesterday. With him are Singapore Post group chief executive Paul Coutts and assistant vice-president for parcel strategy Patrick Kwok. ST PHOTO: ALPHONSUS CHERN



**1.** Customer buys items online.



**2.** E-commerce site receives orders and passes information to logistics service provider (LSP).



**3.** LSP receives order information, collects goods from sellers and reserves locker compartment from Locker Alliance network.



**4.** Deliveryman drops off items at lockers close to the customer.



**5.** Customer receives notification to pick up parcel.