

Room for improvement

These seven town councils scored amber ratings in estate maintenance, corporate governance, or both. The other nine town councils scored green ratings in all areas.

RATING: ■ Best ■ Medium ■ Worst

	Estate cleanliness	Estate maintenance	Lift performance	S&CC arrears management	Corporate governance
Aljunied-Hougang	■	■	■	■	■
Bishan-Toa Payoh	■	■	■	■	■
East Coast-Fengshan	■	■	■	■	■
Jalan Besar	■	■	■	■	■
Jurong-Clementi	■	■	■	■	■
Tampines	■	■	■	■	■
Tanjong Pagar	■	■	■	■	■

What went wrong with corporate governance?

Aljunied-Hougang

Did not maintain updated accounts and records of expenses because of an internal control weakness where expenses incurred were not recorded in a timely manner.

Bishan-Toa Payoh

Accepted quotations were not circulated to the town council for information, which is required under the Town Councils Financial Rules.

Tampines

The wrong amount was transferred from the operating fund to the sinking fund and lift replacement fund. The error was rectified, but the correct amount was not transferred within one month of the end of the quarter.

Tanjong Pagar

Only obtained approval for the transfer of budget from other areas to cleaning and utilities expenses after the expenses were incurred.