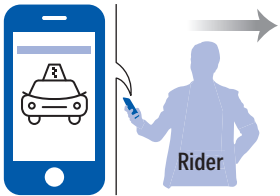
How the fraudulent Gojek bookings work

1. Passenger lists trip request in SG Hitch Telegram group



2. Gojek middleman contacts passenger via private message

3. Passenger and middleman agree on price, usually between 50 per cent and 75 per cent lower than official fare

4. Middleman sends proof of Gojek booking confirmation through screenshot or tracking link

5. Driver arrives and has no knowledge of fraudulent booking

6. Payment option for trip is shown as credit/debit card in driver's app, with commission for trip calculated based on official fare

7. Passenger pays only the middleman via PayNow or Paylah! after trip; payment to Gojek is handled by middleman

TEXT: TOH TING WEI STRAITS TIMES GRAPHICS