What is TraceTogether and how does it work?

TraceTogether is a contact-tracing smartphone app that enables the Ministry of Health (MOH) to quickly track people who have been exposed to confirmed coronavirus cases.

Users here can download the app on the Apple App Store or the Google Play Store.

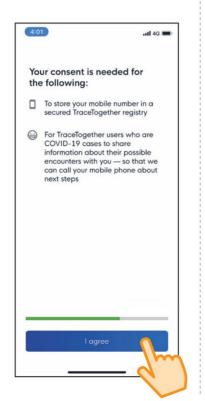




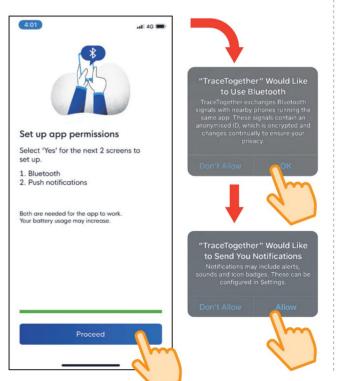
Users have to input their mobile phone number for MOH to be able to contact them quickly. The number is the only data collected by the Government through the app.



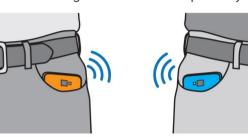
During the initial set-up, users have to give their explicit consent to be able to use the app.



Users will then have to enable push notifications and location permissions, and keep the Bluetooth function on their phones turned on.



This is because the app uses short-distance Bluetooth signals that are exchanged between phones to detect other TraceTogether users in close proximity.



- Official contact tracers who call users will provide a code that users can match with a corresponding verification code on their app.
- Once authenticated, users will be given a PIN number that allows submission of logs when entered.
- Official contact tracers will not ask for personal financial details or transfer of money.

