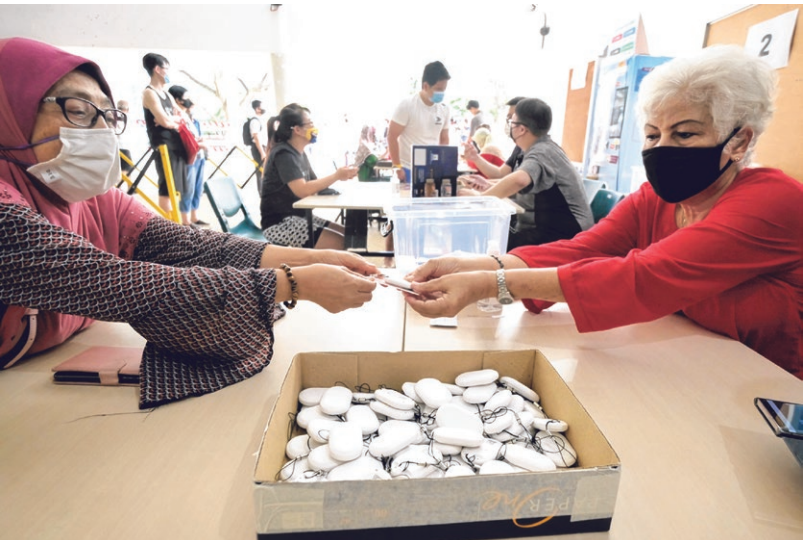
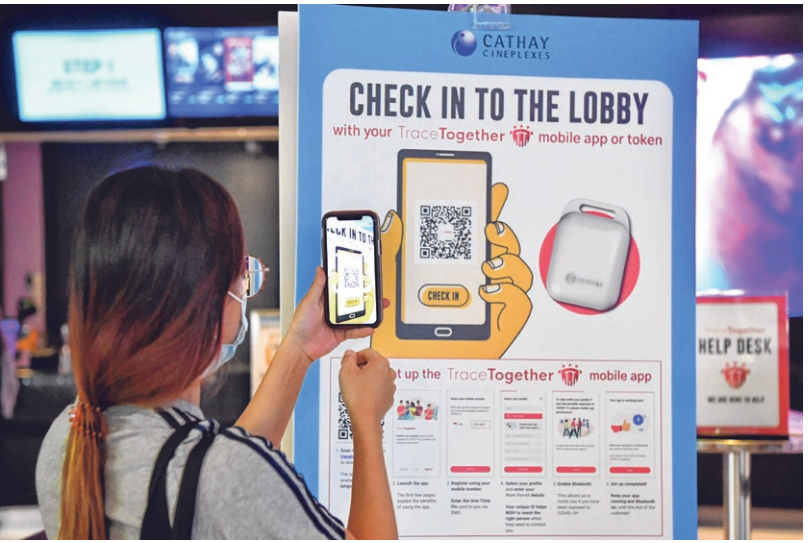
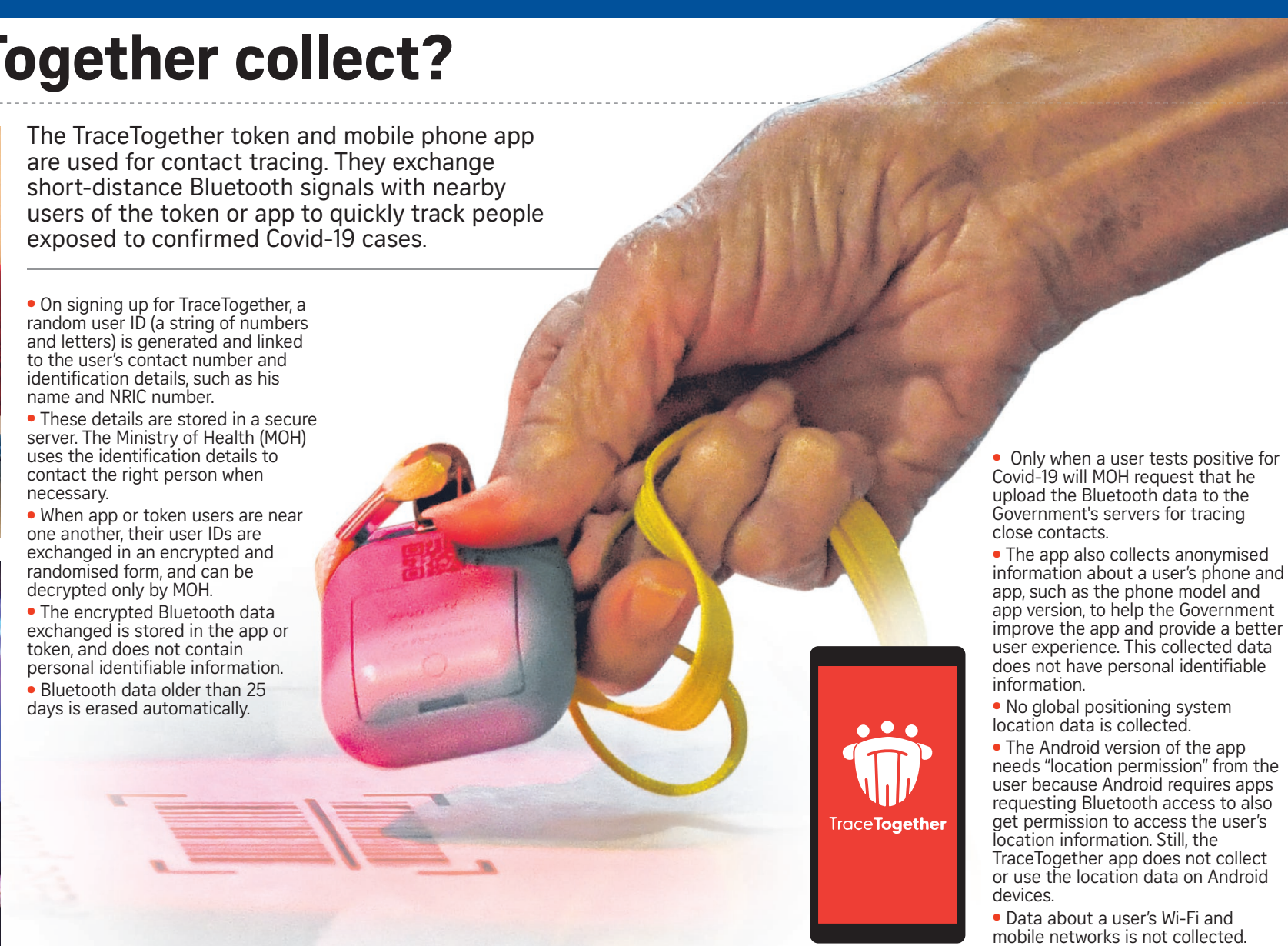
What data does TraceTogether collect?





The TraceTogether token and mobile phone app are used for contact tracing. They exchange short-distance Bluetooth signals with nearby users of the token or app to quickly track people exposed to confirmed Covid-19 cases.

- On signing up for TraceTogether, a random user ID (a string of numbers and letters) is generated and linked to the user's contact number and identification details, such as his name and NRIC number.
- These details are stored in a secure server. The Ministry of Health (MOH) uses the identification details to contact the right person when necessary.
- When app or token users are near one another, their user IDs are exchanged in an encrypted and randomised form, and can be decrypted only by MOH.
- The encrypted Bluetooth data exchanged is stored in the app or token, and does not contain personal identifiable information.
- Bluetooth data older than 25 days is erased automatically.



- Only when a user tests positive for Covid-19 will MOH request that he upload the Bluetooth data to the Government's servers for tracing close contacts.
- The app also collects anonymised information about a user's phone and app, such as the phone model and app version, to help the Government improve the app and provide a better user experience. This collected data does not have personal identifiable information.
- No global positioning system location data is collected.
- The Android version of the app needs "location permission" from the user because Android requires apps requesting Bluetooth access to also get permission to access the user's location information. Still, the TraceTogether app does not collect or use the location data on Android devices.
- Data about a user's Wi-Fi and mobile networks is not collected.

TEXT: KENNY CHEE SOURCE: WWW.TRACETOGETHER.GOV.SG ST PHOTOS: KUA CHEE SIONG, GAVIN FOO, CHONG JUN LIANG STRAITS TIMES GRAPHICS