

# Top four scams of concern in 2020

## E-COMMERCE SCAMS



Total number of cases reported  
2019 **2,816**  
2020 **3,354**

▲ **19.1%**  
(+538 cases)

Total amount cheated  
**\$6.9 million**

## SOCIAL MEDIA IMPERSONATION SCAMS



Total number of cases reported  
2019 **786**  
2020 **3,010**

▲ **282.9%**  
(+2,224 cases)

Total amount cheated  
**\$5.5 million**

## LOAN SCAMS



Total number of cases reported  
2019 **1,750**  
2020 **1,990**

▲ **13.7%**  
(+240 cases)

Total amount cheated  
**\$14.5 million**

## BANKING-RELATED PHISHING SCAMS



Total number of cases reported  
2019 **80**  
2020 **1,342**

▲ **1,577.5%**  
(+1,262 cases)

Total amount cheated  
**\$5.8 million**