

Top industries for which consumer watchdog received complaints

2019			2020	
	Industry	Total complaints	Industry	Total complaints
1	Motor cars	1,683	Travel	1,800
2	Beauty	1,598	Beauty	1,363
3	Contractors	1,144	Electrical and electronics	1,362
4	Electrical and electronics	1,046	Medical and medical consumables	1,256
5	Furniture	756	Motor cars	1,180
6	Telecommunications	591	Furniture	873
7	Travel	517	Contractors	869
8	Maid agencies	496	Airlines	746
9	Education	369	Telecommunications	691
10	Food and beverage	361	Food and beverage	644

Source: CONSUMERS ASSOCIATION OF SINGAPORE